



Date: 02/28/07

## Past Performance Evaluation<sup>™</sup>

D-U-N-S Number for this company: **55-719-6685**

### 2. SUPPLIER PERFORMANCE RATINGS

Open Ratings calculates supplier performance scores using a sophisticated algorithm that takes into account the amount of information available on a supplier, the recency of the information, and the accuracy of the raters. Ratings range from 0 to 100, however, this is not a percentile score.

**Overall Performance Rating**

86



Indicative of likely overall performance

**SIC Level Quintile**

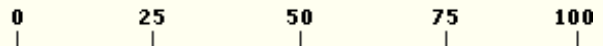
Bottom



Top

SIC: 7371/Computer Programming Services

**Detailed Performance Ratings**



**RELIABILITY:**

How reliably do you think this company follows through on its commitments?

89



**COST:**

How closely did your final total costs correspond to your expectations at the beginning of the transaction?

91



**ORDER ACCURACY:**

How well do you think the product/service delivered matched your order specifications and quantity?

88



**DELIVERY/TIMELINESS:**

How satisfied do you feel about the timeliness of the product/service delivery?

85



**QUALITY:**

How satisfied do you feel about the quality of the product/service provided by this company?

87



**BUSINESS RELATIONS:**

How easy do you think this company is to do business with?

91



**PERSONNEL:**

How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?

92



**CUSTOMER SUPPORT:**

How satisfied do you feel about the customer support you received from this company?

86



**RESPONSIVENESS:**

How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?

85

